

Urban Rail

Taking urban rail beyond ordinary limits.



Unrivalled expertise in high-capacity urban rail



120

years of experience
in urban rail



24

metro lines,
including 11 fully
automated lines*



7

railway lines*



5.6

million daily
passenger journeys
by metro worldwide

*In operation or under construction

Who we are

In 2023, we facilitated 3.8 billion journeys.

With over 100 operations and 120 years in the industry, RATP Dev brings demonstrated experience and unrivalled expertise to the management and maintenance of urban and intercity transportation systems in 15 countries – operating the world's most complex urban rail systems.

As a world leader in high-capacity urban rail, **we listen to our clients to understand the local context and leverage our expertise to provide financially effective, tailored solutions.**

What we deliver

Operational Excellence

As the heart of our business, our operations are driven by the wide range of technical solutions and expertise required to operate **highly complex rail systems**. With a speciality in handling large flows of passengers at exceptional frequency, we ensure the highest level of performance across all aspects – providing **reliability, punctuality and overall excellence**.

- Mass transport system management.
- Intermodality management.
- Complex line management, like forked lines.
- Adaptable and responsive to local contexts.
- Guarantee of rail safety and equipment security.
- Expertise in transport plans, disrupted situation management and continuity of service.
- Design and deployment of innovative systems.

Complex Project Delivery

We optimise **complex projects from the design stage to implementation**, providing advisory services, managing systems and delivering customised solutions to **make travelling more dependable and enjoyable**.

- Upstream advisory services to optimise infrastructure, systems and ticketing.
- Pre-operational auditing, system acceptance and trial runs.
- Complex project management from commissioning to extensions.
- Modernisations to improve automatic piloting, signalling and operations support.

Elevation of Assets

Our **360° expertise in complex asset management** supports the entire lifecycle chain. We're highly committed to elevating and upholding the **reliability and sustainability of assets across all stages**.

- Complete asset lifecycle management across design, acquisition, safety, equipment and quality control.
- Renovation and end of life management.
- Provision of all levels of maintenance (1–5).
- Predictive and electronic maintenance.
- Industrial engineering.

Positive Social Impact

With a focus on human resources and corporate social responsibility, we're dedicated to **supporting better quality cities around the world** – economically, environmentally and socially.

- Environmental commitment to manage energy consumption.
- Economic commitment to local recruitment, skill transfer and training.
- Social commitment to enhance employability and versatility.
- Social commitment to reduce stress, ensure a healthy work-life balance and reward teams.
- Social dialogue to ensure a smooth takeover.

High-Quality Experiences

At RATP Dev, **we place passengers at the core of everything we do**. We combine mass urban transport with **comfort, safety and personalisation**, deploying a customer-centric culture.

- Optimal management of flows, both on a daily basis and during major events.
- Multi-skilled agent training.
- Passenger information management.
- Universal accessibility.
- Quality customer relations.
- Consideration of additional services like Wi-Fi and travel retail.

Proven track record in urban rail





Paris, France

16 Metro lines, incl. Line 15 (opening 2025) /
Commuter lines RER A and RER B /
CDG Express (opening 2027)

Designing, upgrading, operating and
maintaining the world's most complex
rail system.

- Multimodal network
- 2+ billion passengers per year (metro and RER)
- 400 stations (metro and RER)
- 1,000 km of tracks to maintain (metro and RER)
- 1.3 million passengers per day (RER A)
- First high-capacity rail line with automatic piloting (RER A)
- 2-minute 20 headway at rush hour (RER A)
- 154 new stations and more than 102 km of tramway and metro lines between 2012–2024



Cairo, Egypt

Green Line 3 / Capital Train

Delivering the best international rail
standards in Cairo.

- 1.5 million passengers in first year of operation (Capital Train)
- 2 million passengers per year (Capital Train)
- 70 km in length (Capital Train)
- 12 stations (Capital Train)
- Commissioned in 2023 (Capital Train)
- Commercial offer regularly enhanced (Capital Train)
- Smooth takeover in 2021 (Green Line 3)
- Multiple extensions on the line (Green Line 3)
- 1 million passengers per day expected after extensions (Green Line 3)
- Enhanced passenger experience with higher satisfaction rates than competing lines (Green Line 3)

Johannesburg, South Africa

Gautrain

Providing top-quality service for
Africa's fastest regional train.

- Commuter rail
- Commissioned in 2010
- 9 million passengers per year
- 94% customer satisfaction rate
- 80 km in length
- 10 stations
- 160 km/h top speed



Sydney, Australia

Sydney Metro – Western Sydney
Airport (opening 2026)

Revolutionising travel by connecting
communities and commuters to the
growing Sydney region.

- Automated metro
- 14,000 jobs created
- 23 km in length
- 6 stations
- Environmentally friendly
- Customer-centric design





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