RATP Dev

Fully automated metro
empowering customers and staff
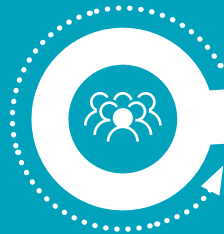
INNOVATION

CUSTOMER

OPPORTUNITY
Optimizing passengers journey with extras

INFORMED
Planning and improving the end-to-end traveler journey

STRESS FREE
Providing reliable and efficient service

INCIDENTS LIMITATION
(technical and passenger related)
Leveraging data analysis and IA

INCIDENT MANAGEMENT IMPROVEMENT
Analyzing data to make decisions
Using technical solutions to mitigate the impact of failures

UPGRADE SERVICES
Enhancing the customer experience for a smooth, satisfying journey

STAFF

DEVELOPMENT & CAREER PATHS
Building experience and connections for efficient collaboration

TRAINING-ORIENTED
Enabling our staff to be confident and efficient in incident management

INTEGRATED ORGANISATION
Allowing our staff to have a global understanding of the system

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RATP GROUP